

TECHNICAL INFORMATION COMMUNICATION



**United
Technologies**

Climate | Controls | Security

Quality and Continuous Improvement

Number: TIC2017-0005

Date: 4/28/2017

Title: Base Pan Short Fork Protection

Product Category: Small Rooftop Units Chassis 1 & 2, 3-6 ton

Products Affected:

3-6T – 48/50TC(Q) 558/580/548J

3-5T – 48/50KC(Q) 559/582/547J

3-5T – 48/50HC(Q) 551/581/549J

3-5T – 48/50LC

Beginning Serial Number: 1417Cxxxxx

Situation:

Two pieces of wood have been added to the bottom of the units to protect the base pan from short-forking damage. These pieces of wood are secured with brackets and screws.

Technical Information:

The two pieces of wood must be removed before installation. For each piece of wood, there are three metal support brackets, each secured to the baserail with two screws to secure the wood in place. Remove the 12 mounting screws as shown in (Figure 1). Discard the wood and brackets. Failure to remove the wood and brackets will interfere with the ductwork installation. When forking from the side, ensure the forks remain level until full engagement before tilting. Failure to do so could result in the forks going between the wood and base.

Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.



References

Bracket
Mounting
Screws
(Typical)



Bracket
Locations
(Hidden)

Bracket Locations

(Figure 1) – Brackets and Mounting Screws

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