

# TECHNICAL INFORMATION COMMUNICATION



**United  
Technologies**

Climate | Controls | Security

Quality and Continuous Improvement

**Number:** TIC2015-0018

**Date:** 11/5/2015

**Title:** Version 13 Software Update

**Product Category:** Wall Controls

## Products Affected

**SYSTXCCITW01-A, SYSTXCCITC01-A, SYSTXCCITN01-A  
SYSTXBBECW01-A, SYSTXBBECC01-A, SYSTXBBECN01-A**

## Situation

**Software Version 13 is being released soon for Infinity<sup>®</sup> Touch controls and Evolution<sup>®</sup> Connex<sup>™</sup> controls. Once the software has been posted on HVACPartners and the consumer website, a product bulletin will be released to announce the release.**

## Technical Information

Software Version 13 is being released to add Communicating Geothermal functionality, add Energy Tracking for Bryant systems, and minor bug fixes.

Added support for Infinity System Geothermal Split Heat Pumps

Supports all Infinity System functionality, except does NOT support Energy Tracking

Updated startup routines to minimize faults during software updates.

Updated the display of the letter “i” (cooling) for better resolution.

Fixed Utility Curtailment operation for 19VS Air Conditioner systems.

Fixed window protect functionality.

Add “Super A” models to list of evaporator coils for system configurations.

Gray out humidity and fresh air profiles menu item when no humidifier, ventilator nor outdoor unit are installed.

Fixed intermittent issue where equipment operating status was incorrectly displaying “heat” function in Fan-Only or Off modes.

For non- Wi-Fi<sup>®</sup> controls or controls with software versions before Version 10, software may be downloaded from the user websites: <https://www.myinfinitytouch.carrier.com/Infinity/Downloads> and <https://www.myevolutionconnex.bryant.com/Evolution/Downloads> by clicking on the link to the EULA. This software may also be found in HVACPartners under the Products Tab, then Carrier Residential, Thermostats and Controls, SYSTXCCITW01-A, Documents and Downloads, Firmware Installer. For Bryant, Products Tab, then Bryant, Thermostats and Controls, SYSTXCCECW01-A, Documents and Downloads, Firmware Installer.

## References

See Marketing Bulletins 101-15-72 (Carrier) and BY-103-15-62 (Bryant) for more details.

Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.