

Up To Date

Shelter in Place Hours

Your business is essential and all of us at Sigler Wholesale Distributors thank you for the service that you're providing to the community. During this time, our hours of operation will be:

- **Concord:**
7:00-3:00
- **San Jose:**
7:00-3:00
- **South San Francisco:**
7:00-11:30, 12:00-3:00

Spring Training

More online factory training seminars are available through June.

Carrier Boost Promotion

Carrier's free financing offers through Wells Fargo have been extended through June 30.

Greenspeed Promotion

Originally announced as a free user interface with every new Greenspeed HP or AC, Carrier is now offering a free Infinity Air Purifier with every unit.



What's New on *SiglerTV*

- New Infinity Installation (8 videos)**
- New Infinity Startup (4 videos)**
- New Infinity Overview (11 videos)**
(the password is swd)

Employees in Concord working in compliance with county regulations

Working Safely Inside a Home

The United States Department of Labor's Occupational Safety and Health Administration provides detailed guidelines for in-home repair services at www.osha.gov/SLTC/covid-19. Here is a brief summary of these guidelines so your homeowners can get an idea of what to expect when you visit their home.

- Assess the risk for worker exposure based on community spread of COVID-19, and whether the homeowner has been exposed to or is having symptoms of COVID-19
- Determine the urgency of the job – routine maintenance, system repair or complete system replacement
- Determine availability of physical barriers from occupants exposed to COVID-19 using closed doors, walls or plastic sheeting
- Have employer/employee education on local, state and federal guidance regarding COVID-19
- Train employees on social distancing, hand hygiene, respiratory etiquette, and use/disposal of PPE
- Establish in-home practices such as separation from exposed/infected

occupants, request occupants to observe respiratory etiquette, discontinue of service if necessary, and establish good airflow/ventilation

- Establish safe work practices with regards to gloves, disinfectants, sanitizers, distancing, physical contact and any shared items
- Encourage payment by electronic means
- Workers likely will not need additional personal protective equipment (PPE) other than those already routinely used

Sigler Wholesale Distributors encourages all Carrier dealers to follow local, state and federal guidelines for operating safely within the current restrictions. The CDC, OSHA and ASHRAE all provide detailed information that can help guide your direction. Sigler and Carrier Corporation sincerely appreciate the tremendous effort of all Carrier dealers during these challenging times. We look forward to the day we can return to a more normal "business as usual" approach to providing innovative and energy-efficient indoor comfort to homes across the Bay Area.

Sigler

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Featured Products



Sigler Wholesale Distributors is excited to be partnered with the premier brand of whole house fans in the market, QuietCool! Not only does Quiet Cool make whole house fans, but they also make attic ventilation gable fans.



All whole house fan models have an industry leading warranty, removable egg-crate grille and an R5 insulated damper. Check out the Supply and Installation Accessory Reference Guide on page 48 where you'll find pricing of all the in-stock whole house fans.



Leaks in any size system can very quickly become a major concern. Thankfully, Spectroline offers a wide range of products developed to pinpoint the exact source of every leak in any air conditioning, refrigeration or industrial facilities system. Spectroline fluorescent dyes and sealants are proven to be fastest, easiest and most cost-effective way to pinpoint and repair refrigerant leaks. You never need to flush them out, so they can stay safely in the system, working to find any future leaks.

Sigler Wholesale Distributors has the following Spectroline products in stock:

- SPE-CS-100CS Seal Kit
- SPE-CS-1CS Seal Cartridge

- SPE-OPK-40EZ/E Detection Kit
- SPE-EZ-4/ECS Dye Cartridge
- SPE-EZ5E-CS Dye Cartridge

- SPE-EZDSK-CS Dye/Seal Kit
- SPE-EZDS-CS Dye/Seal Cartrg.

Technical Tips

Q: Can the Infinity System software be updated?

The SYSTXCCITC01-B Infinity user Interface can be updated in two ways. An OTA (Over the Air) software update is done wirelessly through Wi-Fi. This can be done by agreeing to a posted update request on the home screen or manually searching for available updates in the UI software update menu. The software can also be manually updated by inserting a micro SD card into the UI after following the steps in the software update section of the service menu. If necessary, earlier version software can be loaded using the SD card.

When choosing a micro SD memory card, pick one between 4GB and 32

GB. The card will need to be formatted as a FAT32 device. This can be checked using a computer with a micro SD card slot.

The new Carrier Infinity 24VNA6 and 25VNA4 are also equipped to accept software updates through the user interface. These software updates and details for each installation can be downloaded on HVACPartners in the software menu of the equipment documents tab. After downloading the software, the folder title on the card will be "TSTAT" for the UI. The outdoor unit software update will be in a folder titled "EQUIP." You will need both if you have a 24VNA6 or 25VNA4.