

Up To Date

2021 Dealer Meeting

Did you miss the virtual dealer meeting? Check out the entire 90 minutes at www.SiglerTV.com.

Spring Training

Registration is still open for spring training with one more Carrier University class, five more technical sessions and two more sales courses. All training will be virtual but will still be interactive and engaging. You can register online today at SiglerNorCal.com/training.

ADP Price Increase

Be sure to use the latest ADP Coil pricing, dated April 1, 2021.

President's Award

Congratulations to the following Factory Authorized Dealers who won the prestigious President's Award from Carrier Corporation

- Carol Flynn Heating
- Connolly Heating & Air
- Moore Mechanical



What's New on *SiglerTV*

- Tips, Tricks, Techniques (9 videos)
- Heat Pumps & Hybrid (9 videos)
- QuietCool Whole House Fans
- Warranty Procedures

Steve Small and Jon Malkovich during the 2021 virtual dealer meeting

New Carrier Infinity Touch App

Carrier is excited to announce the launch of the new Carrier Home app, which provides homeowners with an improved experience managing their Infinity System. This replacement for the MyInfinity Touch app, which is available now in the Apple App Store and Google Play store, provides an enhanced homeowner experience, improved functionality and increased connectivity between the mobile device and home comfort system.

While the Carrier Home app has a new look and improved performance, it still includes many of the features and benefits homeowners were accustomed to with the previous MyInfinity Touch app.

Homeowners will be able to control their entire advanced home comfort system to precisely manage the temperature, humidity and equipment efficiency. In addition, homeowners will be able to learn more about the outdoor air quality around their home, including the air quality index and the pollutant levels in the atmosphere.

For a few months, the old MyInfinity Touch mobile app will continue to be available, and this is not an automatic update. Existing users can use the same credentials to log into the new app.

Apple App Store: [LINK](#)

Google Play: [LINK](#)



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Featured Products

Refrigerant Leaks



Refrigerant leaks are no fun, and they always seem to happen on the warmest days of the year. Fortunately, there are many different products available to help fix small system leaks. An added benefit of these products is that they can be installed before there is a leak to proactively protect a system from failing in the heat of the summer.

Sigler Wholesale Distributors is stocked up with several different options for you to consider. Many offer UV dye as well, so any leaks that cannot be sealed are more easily identified.

AC Leak Freeze
Spectroline Cool Seal
Diversitech Flex Inject
Nu-Calgon AC EasySeal

Check out page 45 of the new Supply and Installation Accessory Reference Guide for more information. During the month of April, mention this article and get 50% off one leak sealant kit.

When it is 95° outside, a homeowner needs air conditioning. On those peak days, a Carrier system is the best way to keep everyone in the home cool and comfortable. However, what about those 80 degree days? Or warm days that are followed by a cool evening? Those are situations where a whole house fan shines and why QuietCool needs to be part of your selling process.

If you haven't thought about whole house fans recently, check out the video in "What's New" on www.SiglerTV.com. You'll see the different options and get a better understanding of how it can be a profitable add-on product to your existing business plan.

An added benefit that is especially important these days is the fan's ability to circulate air and introduce a large volume of fresh outside air into a home. When people are focused on keeping the air in their homes fresh and clean, nothing works better than QuietCool.

Technical Tips

Q: Why are all the dampers opening when only one zone is calling for heat?

Compared to standard zoning, Infinity zoning uses communication to keep the space conditioned. One trick up Infinity's sleeve is the active 33 fault, which means the furnace overheated in low or intermediate gas heating during a heating cycle. Rather than go into a lockout and result in a no heat situation, the furnace goes to maximum heat output. Maximum output may sound counterproductive, but the factory programmed air volume to gas ratio is proportionally greater in max heat than low or intermediate heat.

If the user has an active 33 with Infinity zoning; all zones will open to allow for

max heating airflow. The zones will remain open until the calling zone is satisfied. The zones not calling could potentially be over-conditioned. The active 33, in most cases, needs to be reset with a power cycle. Airflow limits and duct restrictions should be investigated, but this occurrence's biggest offender is overfiring. The furnace startup needs to be performed per the install manual. The gas manifold pressures need to be adjusted for the correct fuel-air mixture at our local attitude and supplied gas heat value. If the gas manifold pressure is not adjusted at startup, the 59MN7 will overheat in low and intermediate heat.