lssue 7 2022

PERIODIC NEWSLETTER FOR THE VALUED CUSTOMERS OF SIGLER WHOLESALE DISTRIBUTORS IN THE SAN FRANCISCO BAY AREA

Up To Date

Tech Support Hotline The new technical support hotline for the Bay Area is 415.330.6666. Either call and leave a message for a quick return call or send a text message.

Carrier Cool Cash

The installation and claiming deadline for the spring Cool Cash program is July 31 at 4:00 PM.

Vent Pipe Changes

To comply with the request of CSA, Carrier has removed ABS Cellular/Foam Core and PVC Cellular/Foam Core products from the approved vent system materials list in all current versions of Carrier and Payne condensing gas furnace installation manuals.

Greenspeed Software PCM software update V10.0 has been released over the air and on HVACpartners for the 24VNA6 and 25VNA4.





2023 AC Equipment (8 videos)

The new ecobee Smart Thermostat Premium

New ecobeee Smart Thermostat Premium

In the world of smart thermostats, ecobee continues to lead the market with their new Smart Thermostat Premium, model EB-STATE6P-01. This thermostat features a massive 540x540 touchscreen and integral indoor air quality monitor. Your homeowners can be alerted when air quality is poor and provided with tips on how to improve it. The Alexa and Siri feature has been expanded to now include Spotify and Bluetooth streaming options as well.

For your homeowners who are focused on energy savings, the ecobee eco+ system offers unparalleled comfort and energy savings. The system can:

- Detect fluctuations in indoor humidity to ensure the home always feels like the setpoint temperature.
- Monitor the thermostat schedule and how it compares to actual routines, making recommendations for optimal energy savings.
- Automatically adjusting the settings for energy savings when the home is unoccupied and quickly restoring comfort settings when it is not.
- Intelligently precooling or preheating

the home at times of day when electricity is less expensive while reducing heating or cooling when electricity is costlier. If a homeowner's rate varies depending on time of day, the system can shift energy consumption to when electricity is more affordable.

While ecobee thermostats have a 3 year homeowner warranty, the warranty is extended to 5 years when contractors purchase the thermostat from Sigler Wholesale Distributors

The EB-STATE6P-01 is now available and the price is \$210.00 for Sigler Club members. A few of the now obsolete EB-STATE5P-01 controls are still available and the price has been reduced to \$199 while supplies last. The ecobee 3 lite with fewer features and no room sensor is still available, model EB-STATE3LTP-02. The price has been reduced to \$132 for Sigler Club members.

There are no changes to the "Powered by Carrier" models at this time.



Featured Products

THE PRODUCTS YOU NEED THE VALUE YOU DESERVE

Concord

1920 Mark Court, #100 p - 925.825.1540 e - CNCorders@siglers.com

Jimmy Hilton x8504 Steven Anello x8509 Tim Benjamin x8530 Catie Bier x8516 Ashely James x8528 Steve Moorhead x8501 Joshua Parrish x8517 Alyssa Pliler x8506 Linda Randall x8311 Adam Winship x8512

San Jose

2390 Zanker Road p - 408.453.3300 e - SAJorders@siglers.com

AJ Brantley x8522 Taylor Abernathy x8321 Joseph Bautista x8309 Neena Flores x8327 Pedro Garcia x8335 Mike Ha x8305 Denise Jarquin x8346 Ann Martinez x8329 Elly Moreno x8320 Cynthia Rivera x8324 Mario Sanchez x8328 Timmy Ton x8339 Pilar Zavaleta x8304

Santa Rosa

256 Sutton Place, #104 p - 707.361.7600 e - STRorders@siglers.com

Adonis Segrove x8407 Jesse Cierley x8554 Nicholas Coleman x8552 Randy Shields x8551

South San Francisco

229 Littlefield Avenue, #1 p - 415.330.6600 e - SSForders@siglers.com

Debbie Russitano x8412 Pete Martinez x8406 Tricia Maychrowitz x8404 Kai Sorensen x8415 Alex Vicioso x8417

> Technical Support 415.330.6666



Refrigeration Technologies is a family owned and operated company based in Southern California that is the new market leader in safe, user friendly, non-toxic chemicals for the HVAC/R marketplace. Their Viper brand of products is now available at Sigler Wholesale Distributors.

Some of the most popular products now in stock include...

RT375A - Viper Coil Cleaner Aerosol RT410S - Viper Heat Blocking Gel RT600D - Viper Waterless Hand Wipes RT390G - Viper Heavy Duty Coil Cleaner RT300G - Viper Brite Coil Cleaner





Sigler Wholesale Distributors is proud to represent UEi Test Instruments, the premier manufacturer of tools designed for the HVAC industry. During the month of July, get 10% off these products...

HUB6 – A complete smart refrigeration kit with wireless temperature probes, pressure gauges and pipe clamps. The special price is \$402.16.





WRS110 – A wireless scale with 110lb capacity that is durable, compact lightweight and has a 1 year warranty. The special price is \$130.86.

DL429B – a versatile digital clamp meter with True RMS and differential temperature capability. The special price is \$199.03.



Technical Tips

Q: How do I get technical support for residential equipment??

Sigler Norcal residential division has staff at various locations throughout the Bay Area. In the past, you could either call any of the branch phone numbers and follow the prompts that led to residential support, or you could call the 866 line we had set up.

We've recently made a change to the structure that should simplify the process. Moving forward you can call <u>or</u> text 415.330.6666.

If you call, you'll be asked to leave a message with as much detail as possible about the situation at hand so support personnel will be prepared when they return the call. Please don't start calling others after you leave a message, as many times tech support returns a call only to get voicemail, and the phone-tag begins. This voicemail is being checked by the Bay Area technical support staff as well as those located in other regions of the company. If you need to talk to somebody quick, this is the best way to get us on the phone.

The text option works well as you can attach a picture of the unit nameplate with a short description of the issue. If all you are looking for is literature, text is the way to go – send a text with model and serial number and we'll zing you back a PDF...no phone-tag!