

Up To Date

Spring Training

*Technical training is here!
Register online today at
SiglerNorCal.com/training.*

38MURA/40MUAA Spiff

*Through June 28, 2024,
Carrier has a \$200 spiff
for contractors on any
38MURA and 40MUAA
system. Claim the spiff at
CarrierIncentives.com.
This promotion may be
combined with Cool Cash.*

EcoHome Financing

*Through August 31, 2024,
active Factory Authorized
Dealers may use Carrier's
EcoHome financing with
discounts up to 5.5%.
Promotion may not be
combined with Cool Cash.*

Carrier Scholarship

*Applications are now being
accepted scholarships
available to children and
grandchildren of Carrier
dealers. Applicants should
be enrolled in or entering a
four-year accredited
college or university, or a
vocational college.*



What's New on *SiglerTV*

A Better Service Tech (3 videos)
Single Phase VRF (4 videos)

Manny Munoz in South San Francisco
with an ecobee powered by Carrier
thermostat featuring IntelliSense

Carrier IntelliSense Technology

Carrier first introduced communicating heating and cooling systems with the Infinity System. With Infinity, remote troubleshooting and "know before you go" part orders allow a technician to arrive at the worksite knowing what to expect. Homeowner comfort issues can be resolved quickly and efficiently. Less experienced technicians are able to handle more of the workload, and everyone wins. The feedback has been positive with one caveat – it's only available with Infinity systems.

Welcome to IntelliSense Technology, now available with Carrier's Performance Series products. With normal thermostat wire and products that you're already using today, a technician can log into a connected system to view the following:

- Supply air temperature
- Return air temperature
- Blower motor RPM
- Indoor setpoint and temperature
- Operating mode
- Fault codes
- Liquid line pressure & temperature
- Suction line pressure & temperature
- Outdoor air temperature

The key to this technology is the ecobee thermostat powered by Carrier and your unique contractor PIN. Both the ecobee3 lite and Smart Thermostat Premium models are equipped

- EB-STATE3LTICB-01 (IN STOCK)
- EB-STATE3LTICR-01 (IN STOCK)
- EB-STATE6ICR-01 (IN STOCK)

The newer Performance Series products equipped with the technology:

- 58TP1B (IN STOCK)
- 59TP6C (IN STOCK)
- FT4B (IN STOCK)
- 24TPB7 (coming in fall, 2024)
- 26SPA6 (coming in 2025 with R454B)
- 25TPB7 (coming in fall, 2024)
- 27SPA6 (coming in 2025 with R454B)

Like the Infinity system, Carrier's Connected Portal provides the link between your phone, tablet or computer and the homeowner's HVAC system. If you've used the Connected Portal in the past, you'll notice the refreshed user experience with a more responsive and intuitive design. Now, both Infinity and IntelliSense connected systems can be viewed with the Carrier Service Tech App.

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Technical Support

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Featured Products

Sigler Club

The popular Sigler Club program is back with discounts and rewards on the parts and supplies you need to stock your truck. The program runs through June 28, 2024.

Platinum Level

Earn 4% rewards on Sigler Club Parts
\$10,000 minimum qualifying order

Gold Level

Earn 3% rewards on Sigler Club Parts
\$5,000 minimum qualifying order

Silver Level

Earn 2% rewards on Sigler Club Parts
\$2,000 minimum qualifying order

Rewards can be redeemed for a variety of fun items for you or your team. Browse the catalog at SiglerClubRewards.com.

Several new items were added to this year's 36 page catalog. These include thermostats, filters, tools and installation accessories. Submit your qualifying order today and earn double points!



Sigler Wholesale Distributors now stocks two great Fantech products.

Great for make up air or moving conditioned air into hard to reach places, Fantech, 4", 6" and 8" inline fans are now available with an optional speed control.



An ERV is a great option for providing balanced ventilation into a tight home. The air coming in doesn't meet the air going out, but the heat is transferred to make it more efficient.

To move air quietly and efficiently, turn to Fantech. Now through April 30, take 10% off your first Fantech purchase! Sorry, this promotion doesn't apply to special job quotes. Talk to your Sigler Wholesale Distributors TM for more information.

Technical Tips

Q: How do I troubleshoot an 18-speed constant torque ECM blower motor?

With the new 58SB1B, 58SC2E and 59SC6A furnaces, troubleshooting a no airflow condition can be broken up into 5 basic steps. The first step is to spin the blower by hand to check for mechanical failure. Next, check the wire colors and terminations match from the schematic to the real world.

For step 3, check for constant high voltage AC power on black and white. In step 4, verify constant 15 volts DC power from the computer board to the motor on the brown wire and the common terminal at the board. Even without a call for the motor you should have 120 volts at Black and White and 15VDC from Brown to Common.

Lastly, step 5 is checking that the blower feedback wire has somewhere between 10 and 15VDC from Yellow to Common. This is where the magic happens! For this, put the furnace in test mode and watch for that 10 to 15VDC on Yellow to Common drop to roughly half of the VDC when the blower is energized. About 10 to 15 seconds after the test is started your meter should read somewhere in the range of 6 to 9 volts DC.

If you have performed these 5 steps and the voltages are matching, you have proved that the control board is good, and the motor would be the culprit and should be replaced.