

# TECHNICAL INFORMATION COMMUNICATION

Climate | Controls | Security

Quality and Continuous Improvement

**Number:** TIC 2019-0003

**Date:** 03/22/2019

**Title:** Côt 5C & 7C Thermostat Software Update

**Product Category:** Residential Thermostats

## Products Affected:

Models:

TSTWRH01

TSTWHA01

## Situation:

Thermostat software version 3.2 is to be released into production and sent Over the Air (OTA) to all Côt 5C and 7C thermostats connected to Wi-Fi. No user intervention is required unless the thermostat Auto Update feature is turned OFF. There are no Mobile App updates with this release.

## Technical Information:

### Software version 3.2

Key changes for home owners in this release are as follows:

- Improvement in Wi-Fi connectivity
- Accurate time stamp of Alerts on the mobile app
- No repeat notifications to be displayed on the mobile app.
- During the registration process, the number of One-Time Password (OTP) retries is limited to five (5). If a user enters an incorrect password 5 times in a row, a new OTP will not be generated until 5 minutes have passed.

Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.