TECHNICAL INFORMATION COMMUNICATION

Climate | Controls | Security

Quality and Continuous Improvement

Number: TIC 2019-0003　　　　　　　**Date:** 03/22/2019

Title: Côr 5C & 7C Thermostat Software Update

Product Category: Residential Thermostats

Products Affected:

Models:

TSTWRH01
TSTWHA01

Situation:

Thermostat software version 3.2 is to be released into production and sent Over the Air (OTA) to all Côr 5C and 7C thermostats connected to Wi-Fi. No user intervention is required unless the thermostat Auto Update feature is turned OFF. There are no Mobile App updates with this release.

Technical Information:

Software version 3.2

Key changes for home owners in this release are as follows:
- Improvement in Wi-Fi connectivity
- Accurate time stamp of Alerts on the mobile app
- No repeat notifications to be displayed on the mobile app.
- During the registration process, the number of One-Time Password (OTP) retries is limited to five (5). If a user enters an incorrect password 5 times in a row, a new OTP will not be generated until 5 minutes have passed.