TECHNICAL INFORMATION COMMUNICATION



Quality and Continuous Improvement

Number: TIC 2019-0005 Date: 04/8/2019

Title: Côr® 5C & 7C Thermostat Mobile App Update

Product Category: Residential Thermostats

Products Affected:

Models: TSTWRH01 TSTWHA01

Situation:

The next update to the CôrTM Smart Home mobile app for Côr® 5C and 7C thermostats is ready for release. iOS® version 2.3 has already been rolled out and Android® version 2.3 is expected to be available in the Google Play® store within the coming weeks.

There will be a brief period between 4/11 - 4/19 where Android users will not receive Thermostat and Camera Alerts on their mobile app.

All users must update their mobile app to enjoy the new functionality and features.

Technical Information:

iOS and Android version 2.3

Key changes for homeowners in this release are as follows:

- A QR Code® generator has been integrated for Camera Wi-Fi® setup
- Separate email and push notifications (app alerts)

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Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.