TECHNICAL INFORMATION COMMUNICATION

Carrier

Quality and Continuous Improvement

Number: TIC 2019-0010   **Date:** 6/03/2019

Title: Cor7C Thermostat Wi-Fi Driver Update

Product Category: Residential Thermostats

Products Affected:

Models:
TSTWRH01

Situation:

Thermostat software version 4.1 is to be released into production, and a two-step, over-the-air (OTA) update will be released to all 7C thermostats connected to a Wi-Fi® network. No user intervention is required unless the thermostat Auto Update feature is turned OFF. There are no Mobile App updates with this release.

Technical Information:

Software versions 4.0, 4.1

Key changes for home owners in this release are as follows:
- Improvement in Wi-Fi connectivity

Special Notes:

- Two consecutive OTA updates are required- Thermostat will auto update and restart twice during the update process.
- Current thermostat software does not allow for Wi-Fi driver updates.
- Release 4.0 OTA update will update Thermostat software, enabling Wi-Fi driver updates.
- Release 4.1OTA update contains Wi-Fi driver and stack updates.

Wi-Fi is a registered trademark of Wi-Fi Alliance.