

TECHNICAL INFORMATION COMMUNICATION



Quality and Continuous Improvement

Number: TIC2021-0008

Date: 3/29/2021

Title: Electronic Air Purifier Installation – Non-Ducted Return

Product Category: Residential Indoor Air Quality Purifiers

Products Affected:

DGAPAXX1625, DGAPAXX2025, DGAPAXX1620, DGAPAXX2020, And DGAPAXX2420

Situation:

When the affected Electronic Air Purifiers (mentioned above) are used in a non-ducted return application (open return), the purifier must be equipped with the accessory safety screen accessory kit listed below. If the safety screen accessory kit is not installed in an open-air application, the Filter Enhancement Module could be accessible to consumers and pets and could pose a shock hazard. The Installation Instructions call out the appropriate safety screen accessory kit that must be used for open return air applications.

Solution:

One of the following Safety Screen accessory kits are required to be installed to eliminate the Potential Safety Hazard in open return air applications:

<u>Purifier Model</u>	<u>Screen Kit</u>
DGAPAXX1625	KIT170000
DGAPAXX2025	KIT171000
DGAPAXX1620	KIT172000
DGAPAXX2020	KIT173000
DGAPAXX2420	KIT174000

Safety Screen Kits are required to be installed in any application where the Filter Enhancement Module (FEM) of the unit is accessible to the end user during service and/or operation as stated in current installation instructions.

1. As a reminder, new labeling will be applied to future equipment packaging calling out the need for the accessory safety screen kits for open return air installations.
2. Installation instructions will be updated with additional information on the safety screen installation and requirements.

Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing, and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.