

# TECHNICAL INFORMATION COMMUNICATION



**United  
Technologies**  
Building & Industrial Systems

Quality and Continuous Improvement

**Number:** TIC2015-0016.

**Date:** 9/10/2015

**Title:** 48-50 Small and Medium Roof Top Units

**Product Category:** Small and Medium Roof Top Units

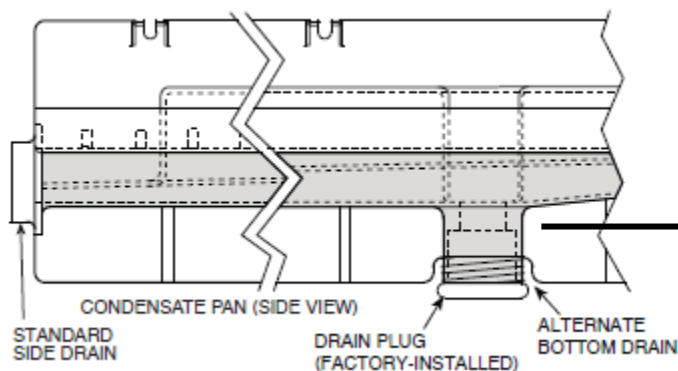
## Products Affected

All Small and Medium Roof Top units

## Situation

Center Drain Plug not tightened, missing, or installed incorrectly

## Technical Information



## References

The following statement is in the installation instruction of all 48 and 50 Series Small and Medium Rooftops and should be followed prior to setting the roof top unit on the curb.

When using the standard side drain connection, ensure the red plug in the alternate bottom connection is tight. Do this before setting the unit in place. The red drain pan can be tightened with a ½-in. square socket drive extension.

Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.