

TECHNICAL INFORMATION COMMUNICATION



Quality and Continuous Improvement

Number: TIC2020-0002

Date: 03/3/2020

Title: Zone Control Obsolescence

Product Category: Residential Controls

Products Affected:

Carrier® Comfortzone™ II Zone Control

Bryant® Zone Perfect Plus Zoning System

Situation

Due to a discontinuation of a control board component, we will no longer be producing or accepting orders for the Carrier Comfortzone™ II Zoning Kits and control boards *or* Bryant Zone Perfect Plus Zoning System Kits and control boards. The affected part numbers are listed in the chart below.

Technical Information

Distributor Services will be reaching out to Distribution to cancel backorders. If you have a customer that needs a replacement part for the Zoning Kits or control boards, please contact your Distribution Service representative.

We are working on a new replacement control board component and anticipate having one by mid-July.

We are also looking into viable options for updated zoning controls to replace the Zoning System product offerings.

Part Number	Description
ZONE(CC,BB)2KIT01-B	Zoning System – 2 Zone Kit
ZONE(CC,BB)4KIT01-B	Zoning System – 4 Zone Kit
ZONE(CC,BB)8KIT01-B	Zoning System – 8 Zone Kit
ZONE(CC,BB)2EQC01	2 Zone Equipment Controller
ZONE(CC,BB)4EQC01	4 Zone Equipment Controller
ZONE(CC,BB)8EQC01	8 Zone Equipment Controller

Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.